

!!! Important information !!!

→ Benutzererkennung = login-name

Your login name is "sxxxxx" (for students) or "gxxxx" (for employees).

It may also be referred to as *S-Kennung* (re. *G-Kennung*), *Benutzername*, *User-ID* or *Loginname*.

Your login-name never changes (as opposed to your passwords)

→ Passwords

Every user identification (account) has two passwords:

1. **UNIXpaßwort (UNIX-password):** For reading your email, as well as using SSH and FTP to log in to or transfer data from or to your UNIX-account.

Netzpaßwort (net-password): For establishing dialup connections, as well as using the PCs in the HRZ (Hochschulrechenzentrum', The computer centre where you got this information), UB ('Universitätsbibliothek', The central library of the university), and other departments and to change your datas in the user-database.

→ Changing your passwords

You can change your passwords in the internet: Launch a browser (e.g. Mozilla), open the URL <http://www.uni-giessen.de/hrz>, and click on "**Paßwörter**". On the next page you have to choose from:

Netzpaßwort: To change the net-password

Unixpaßwort für S-Kennungen: To change the UNIX-password for students

Unixpaßwort für G-Kennungen: To change the UNIX-password for employees

You have to enter your login-name and your old password on the next page and can choose from:

"Gültigkeit abfragen": To display the validation of your password.

"Paßwort ändern": To change your password. Make up a new password and enter it in **both** fields that are labelled with 'Neues Paßwort'. This is to make sure you do not mistype the password, because only asterisks are displayed in those fields.

-New passwords-

<http://www.uni-giessen.de/hrz/kommuni/passwort.html>

Your passwords should be hard to guess for other people, so please *do not write them down*, and do not use simple words. The password has to have at least six characters, and should consist of numbers, characters (upper- and lowercase!) and special characters (*except* \$, @, " and umlauts like ö, ä, ü). Names of cities and persons, as well as words found in dictionaries should not be used, and are likely to be rejected by the system. It is a good idea to make up a short sentence and use the first letters of its words as the password.

For example, the sentence "Aunt Emily is 57 years old!" would result in AEi57yo! as the password.

-Why all the fuss about passwords?

Anyone who cracks one of your passwords, will either gain access to the internet (in the case of a cracked net-password), or to your account with its considerable amount of storage and computing power (in the case of a cracked UNIX-password). When one of your passwords is cracked, your account may be abused for actions that are subject to criminal prosecution, and you may be held liable for that.

→ Annual check of the data in the X.500-database

<http://www.uni-giessen.de/hrz/bendat.html>

Every user is required to check the personal data in the user-database once a year, so as to keep our records up to date. This E-Mail may be ignored in no case, because otherwise the account becomes closed!

→ Using the computers in the HRZ or the UB

<http://www.uni-giessen.de/hrz/geraete/>

After switching on the computer (and the screen), Microsoft Windows will ask you for a password. This password has nothing to do with the two passwords associated with your account, but is displayed on the screen right before Windows asks for it. After entering said Windows password, the machine will ask for your User-ID, and the net-password, except the computers in room 27 and 41(HRZ). Those computers are running under LINUX, and require the User-ID along with the UNIX-password.

→ Software and manuals

A CD with software (Mozilla with automatic configuration and Pegasus Mail, Putty for SSH access, FTP etc.) is available for 1 € at the Service-Centre, and you can buy floppy disks, manuals etc. as well.

→ Getting assistance

find in the Service-Centre or under:

<http://www.uni-giessen.de/hrz/service/beratung/>

<http://www.uni-giessen.de/hrz/service/operating/>

<http://www.uni-giessen.de/hrz/service/email/>

<http://www.uni-giessen.de/hrz/datennetze/>

If you have problems, there are two places where you can get help, namely:
The PC help desk (open Mo-Fr 9:00-15:00) in the Service-Centre in the HRZ. Phone: 0641-99-13101

People you can ask for help

Please understand that not all employees of the HRZ speak English fluently.

Automated announcement of the operating status of the networks and computer systems

Tel. 0641 99-13014

Applications for Email accounts etc.

Operators' desk

Tel. 99-13013

(E-Mail: operat@hrz.uni-giessen.de)

Dialup connections via ISDN, DSL or W-Lan

Advertisement at Service-Centre

Tel. 99-13103

(E-Mail: hrz-beratung@hrz.uni-giessen.de)

Network-information

Net-group

Tel. 99-13116

(E-Mail: Netz@hrz.uni-giessen.de)

Problems with your passwords (UNIX or net)

Operators

Tel. 99-13013

(E-Mail: operat@hrz.uni-giessen.de)

Postmaster

Dieter Wolff

Tel. 99-13025

(E-Mail: Dieter.Wolff@hrz.uni-giessen.de)

WinPMail, Mozilla, Internet-Software for MS-Windows

Johannes Becker

Tel. 99-13031 (in the morning only!)

(E-Mail: Johannes.Becker@hrz.uni-giessen.de)

If you could not find any help on the HRZ web pages you may address the following mailing list for help.

Please try to describe your problem as precisely as possible and also at which computer and when it occurred, so that we are able to help you with your difficulties.

(E-Mail: Frage@hrz.uni-giessen.de)