

Dear JLU members,

due to the IT security incident and the planned resumption of services and operation systems at JLU in the following weeks, it is necessary to reset all passwords for your user IDs (g-user ID or s-user ID respectively). The user IDs themselves remain unchanged but the respective passwords must be replaced by new passwords for security reasons. As JLU is a member of the German National Research and Education Network (DFN), the new passwords may only be issued personally so that JLU adheres to the legal guidelines of the DFN. It is therefore not possible to issue a new password to a person on behalf of someone else. All passwords must be collected personally.

It is further necessary to prove your identity by bringing along either

- A valid official identity card (identity card, passport or residence permit; no driving licence!)
- Or
- A personalised JLU chip card containing a photo.

The passwords are issued for students as well as employees of JLU at

**Gym ("Turnhalle") on sports science campus
Kugelberg 62
35394 Giessen.**

To reduce long waiting times and to enable a structured issuing process, we kindly ask you to collect your password at the following time (sorted by month of your birth):

Month of your birth	Date of issue	Time of issue
January	Monday, 16/12/19	2 p.m. till 6 p.m.
February	Monday, 16/12/19	6 p.m. till 8 p.m.
	Tuesday, 17/12/19	8 a.m. till 10 a.m.
March	Tuesday, 17/12/19	10 a.m. till 2 p.m.
April	Tuesday, 17/12/19	2 p.m. till 6 p.m.
May	Tuesday, 17/12/19	6 p.m. till 8 p.m.
	Wednesday, 18/12/19	8 a.m. till 10 a.m.
June	Wednesday, 18/12/19	10 a.m. till 2 p.m.
July	Wednesday, 18/12/19	2 p.m. till 6 p.m.
August	Wednesday, 18/12/19	6 p.m. till 8 p.m.
	Thursday, 19/12/19	8 a.m. till 10 a.m.
September	Thursday, 19/12/19	10 a.m. till 2 p.m.
October	Thursday, 19/12/19	2 p.m. till 6 p.m.
November	Thursday, 19/12/19	6 p.m. till 8 p.m.
	Friday, 20/12/19	8 a.m. till 10 a.m.
December	Friday, 20/12/19	10 a.m. till 2 p.m.

If you cannot collect your password during the assigned time slot at all, you may use another issue date of those indicated in the chart. JLU members who cannot pick up their password during the indicated times between Monday, 16 December 2019, and Friday, 20 December 2019, will be informed separately regarding further issuing procedures.

Yours sincerely,

Prof. Dr. Joybrato Mukherjee
President of JLU
Giessen, 16th December 2019